Strategic partnership

## «Development of Mediation Network in Civil and Criminal cases to foster European Wide Settlements of Disputes»

Project nr. 2014-1-LV01-KA203-000506

## **CLASS WORK TASKS**

*Task 1*. Teamwork – form groups of 4-5 people and try to act a problematic situation of cross-cultural conflict or problem based on your experience. Maximum duration 2-3 minutes. Try to avoid merely language based situation of misunderstandings. Please be creative, and try to find a solution as well.

**Task 2**. See pictures 1 and 2 and try to remember similar situations from your life. Provide possible ways of solutions. How would you avoid the conflict? Present at least 2-3 situations with different solutions, if possible.





Pictures 1 and 2 (Source: Internet).

*Task 3.* In August in France everything shuts down for vacances. Try to elaborate about possible consequences and options which can emerge from forgetting this kind of country-specific peculiarities. Suppose you need to contact a French service manager in order to get supplies for your own country to keep your business (production) running. What are the options? How to act? How to avoid possible conflict?